



DTK
AND ASSOCIATES

BACKGROUND



DEFINITION: DELIVERY ASSURANCE, REVIEW READINESS, AND PUBLIC-SECTOR CLIENT CAPABILITY.

WHO THIS IS FOR: AGENCIES PREPARING FOR FORMAL REVIEW OR SCRUTINY; PROGRAMME AND PORTFOLIO SPONSORS; GOVERNANCE GROUPS; SENIOR RESPONSIBLE OWNERS; COMMISSIONING TEAMS ACROSS THE PUBLIC SECTOR.

CORE QUESTION: ARE WE GOVERNING, SPONSORING, COMMISSIONING, AND ASSURING THIS WORK WELL ENOUGH FOR IT TO SUCCEED?

FIVE TIERS



CHOOSING BETWEEN THE TIERS

THE FIVE TIERS UNDER THIS SERVICE LINE. THEY ARE ALL DESIGNED TO ADDRESS DISTINCT TRIGGERS.

THE CHOICE IS MADE ON THE TRIGGER, THE TIME AVAILABLE, AND WHO IS IN THE ROOM.

IN SHORT, TIER 1 IS WHAT YOU COMMISSION WHEN SOMEBODY ELSE'S REVIEW IS COMING AT YOU; TIER 2 IS WHAT YOU COMMISSION WHEN YOU WANT AN INDEPENDENT VIEW OF YOUR OWN WORK; TIER 3 IS WHAT YOU COMMISSION TO LIFT THE CAPABILITY OF A COHORT OF OFFICIALS; TIER 4 IS WHAT YOU COMMISSION WHEN A SPECIFIC SENIOR PERSON OR GOVERNANCE GROUP NEEDS SUSTAINED DEVELOPMENT AROUND LIVE WORK; AND TIER 5 IS WHAT YOU COMMISSION WHEN AN INTERVENTION, PROGRAMME OR POLICY NEEDS A SHARED AND EXPLICIT LOGIC THAT THE TEAM OWNS.

FIVE TIERS



TIER	USE IT WHEN...	TYPICAL DURATION	PRIMARY OUTPUT
1. REVIEW READINESS CHECK	A FORMAL REVIEW (GATEWAY, IQA, TIR, TREASURY, BOARD, MINISTERIAL) IS FOUR TO EIGHT WEEKS AWAY. YOU WANT TO BE READY.	TWO TO THREE WEEKS.	READINESS TO ENGAGE WITH REVIEW
2. DELIVERY CONFIDENCE REVIEW	AN ACTIVE PROGRAMME, PROJECT, REFORM OR PORTFOLIO NEEDS AN INDEPENDENT VIEW.	THREE TO FOUR WEEKS.	20 INTERVIEWS, A WRITTEN REPORT, EXECUTIVE WORKSHOP, PRACTICAL RECOMMENDATIONS.
3. BEING BETTER A PUBLIC SECTOR CLIENT	A COHORT OF OFFICIALS NEEDS TO LIFT ITS CAPABILITY TO COMMISSION, SPONSOR AND GOVERN PUBLIC WORK.	A SINGLE WORKSHOP, OR A PROGRAMME ACROSS SEVERAL MONTHS.	WORKSHOP, TAILORED MATERIALS, PRACTICAL TOOLS.
4. SPONSOR, SRO AND GOVERNANCE GROUP DEVELOPMENT	A SPECIFIC SENIOR PERSON OR A GOVERNANCE GROUP NEEDS SUSTAINED DEVELOPMENT AROUND LIVE WORK.	SIX SESSIONS ACROSS A QUARTER OR LONGER.	PARTNERED DEVELOPMENT; ASKING THE RIGHT QUESTIONS; KNOWING GOOD FROM BAD; ROLE AND DECISION-RIGHTS CLARITY.
5. INTERVENTION LOGIC MAPPING WORKSHOP	AN INTERVENTION, PROGRAMME OR POLICY NEEDS A SHARED AND EXPLICIT LOGIC THAT THE TEAM OWNS.	ONE DAY PLUS SCOPING AND WRITE-UP.	A DOCUMENTED INTERVENTION LOGIC MAP AND ASSUMPTIONS REGISTER.

